

## **Electric Service Quality Workshop – 4**

September 16, 2003

9:30 am – 4:00 pm

Government Center South

Conference Room C

### **9:30 Welcome**

### **9:45 Working Group Report – Reliability Statistics and Outage Reporting**

The Working Group will provide an overview of their report and recommendations. Discussion of the recommendations will follow.

### **11:00 Revisions to the outage reporting process by the Commission**

Based on the Commission's experience with this process over the past few months, the Commission has modified its reporting requirements and process. Feedback is welcome.

### **Lunch**

### **1:30 Status Report from the Working Group on Maps and Line Extensions**

### **2:30 Leftovers**

Anything left from the morning session that requires further discussion

### **3:30 Where Do We Go From Here**

Discussion of the Commission's plan for initiating a formal rulemaking

- Issue specific rulemaking versus a "package" of customer and service rulemakings
- Final workshop – January 2004